



Human Services Program Outcomes

After successfully completing the Human Services requirements, students will:

1. Identify the knowledge, values and skills expected of an effective Human Service Worker (empathy, confidentiality, etc.).
2. Identify the range of Human Services in society and their functions.
3. Identify factors that influence why people act, think and feel as they do.
4. Develop knowledge of the characteristics of selected consumer populations and their typical challenges in accordance with students' interest or service focus.
5. Identify various strategies and tactics used to assist consumers to achieve agreed upon service objectives.
6. Establish a respectful, nonjudgmental, and professional therapeutic or supportive relationship with colleagues and consumers of human services in a variety of practice settings.
7. Gather, assemble and interpret data through various methods necessary to determine consumers' strengths and barriers that interfere with their ability to overcome adversity or achieve valued life goals.
8. Assist consumers to identify and clarify, define establish meaningful service needs.
9. In consultation with consumers design and implement an action plan to achieve agreed upon service goals
10. Help consumers identify access, develop and make use of supportive and helpful resources and opportunities in their social environments.
11. Use critical thinking skills to make sound and reasoned decisions regarding common ethical dilemmas encountered in various practice settings.
12. Learn to critically assess one's own professional effectiveness in helping consumers achieve desired goals.
13. Earn entry level positions in Human Services.