

**Year Three *Resources and Capacity* Evaluation**  
**Spring 2014**  
**Grays Harbor College**  
**Commendations**

**Commendation 1:** The Support of the Library services for faculty and students is commended. The structure of coupling media services, E-learning and the library together as one supportive group has had positive impact on students and faculty. Faculty described the Library, Media services and E-Learning team support very responsive to their needs and found great value in their support.

**Commendation 2:** Safety and Security Department is commended for excellent planning and coordination of campus safety practices. College-wide interviews confirmed that GHC makes adequate provision for the safety and security of its students and employees and their property. In interviews with both student and staff, a strong consensus was expressed that the college campus is safe 24/7 with its public safety presence in place.

**Commendation 3:** The Student Success and Retention Department is commended for implementation of best practices in student success. The Student Success and Retention Department has been instrumental in the support and empowerment of students in their work to achieve their academic goals.

**Commendation 4:** GHC is commended for its dedicated and competent faculty, staff and administrators who are continually engaged in the health and welfare of the college. The focus of GHC faculty on student success, the College Mission, Core Themes, and Mission Fulfillment are evident.

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**Recommendations (Revised)**

1. The evaluation committee recommends that Grays Harbor College continue to build and develop the process of mission fulfillment with the well-crafted Mission Fulfillment Snapshot as a tool to share with stakeholders and to build an overall system of monitoring improvement of the College's progress moving forward (Standard 1.B.2).
2. The evaluation committee recommends that GHC adopt and publish a policy regarding the safe use, storage, and disposal of hazardous and toxic materials (Standard 2.G.2).
3. It is recommended that Grays Harbor College develop a robust system for the collection and analysis of appropriately defined data to fully inform the planning and evaluation process for the institution, its programs and services, as well as core theme objectives and mission fulfillment and that it develop feedback mechanisms that more systematically use assessment data to improve practices and make changes to programs and services in support of mission fulfillment (Standards 3.A.3, 4.B.1).
4. It is recommended that for each year of operation, the College undergo an external financial audit and that the results from such audits, including findings and management letter recommendations, be considered in a timely, appropriate and comprehensive manner by the Board of Trustees (Eligibility Requirement 19 and Standard 2.F.7).