# Results of the 2022 Grays Harbor College Community College Survey of Student Engagement (CCSSE) Race/Ethnicity Survey 

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Grays Harbor College

## General Information

In order to productively engage with equity, diversity and inclusion (EDI) issues, it is important to have a shared understanding of the language that we use. The Diversity Advisory Committee developed a glossary of Diversity Definitions during the 2021 academic year. To access this glossary, please visit https://www.ghc.edu/edi/diversity-definitions.

General statistics about the college, including the Fast Facts 1-pager, can be found at https://www.ghc.edu/facts-and-statistics.

Additional information is available to college employees on the IECR intranet page at https://intranet.ghc.edu/departments/iecr.

## File Version

| Date | Updates |
| :--- | :--- |
| Jan 24,2023 | Corrected a duplicated chart, artifacts in cover image, and several typos. |
| November 2022 | Original version posted to intranet. |

## CCSSE Race/Ethnicity Survey Results

## Executive Summary

Grays Harbor College (GHC) has participated in the core Community College Survey of Student Engagement (CCSSE) every 2-3 years since 2005. With the 2022 administration of the core CCSSE, the Race/Ethnicity survey, a new instrument in development for CCSSE was offered as a free add-on. With the passing of HB 5227 and 5194, the college was directed by the legislature to do a regular climate survey of students, and took advantage of the offer.

Similar to the CCSSE, students who were age 18 or over and enrolled in at least one 100- or 200-collegelevel course (or pre-college English, math, or reading course) were invited to participate. The survey was administered online through CCSSE's interface.

98 students, roughly $11 \%$ of the 920 students invited, participated in the survey. 69 out of 98 respondents indicated they were white, non-Hispanic. This represents $70 \%$ of respondents, while white, non-Hispanic students were $63 \%$ of the invited population.

In order to protect personally identifiable information, responses were split into two groups: students of color, and white \& no response. Please see the Race/Ethnicity Groups section below for more information (page 4).

## Selected Results

Overall, average responses from both race/ethnicity groups tended to be in the same band, for example, between never (0) and rarely (1).

The survey results will suffer from a small response count, especially for the students of color group.

- Students feel that racism does exist both in the community and at the college, but felt it was less prominent at the college. This sense was higher for students of color, as one might expect.
- Students slightly agree (4) that they have opportunities to provide feedback about incidents of racism. When asked if the college's response to incidents of racism was appropriate, average scores were around 4.7 for both groups, between slightly agree (4) and moderately agree (5).
- When asked about the frequency of in-class discussions on topics of race/ethnicity, average responses for both groups were between rarely (1) and sometimes (2) on a scale of 0 - Never to 4 - Very Often.
- Students from both groups reported that they felt a sense of belonging (average scores between slightly agree (4) and moderately agree (5)). Both groups moderately agreed that there is a culture of caring at the college.
- When asked about awareness of supports for students, students of color generally had less awareness of the supports than their white peers, and also utilized them less frequently. In some cases, the difference was $10 \%$ lower. The one exception was the First-year experience, where $33 \%$ of students of color were aware of it, compared to $16 \%$ of white students.


## Response Rate \& Cohort Comparison

## Response Rate:

920 GHC students were invited to the survey during spring quarter 2022.
98 students, or $\mathbf{1 1 \%}$ of invited students responded.

## Gender Identity:

$60 \%$ of invitees indicated their gender was female, compared to $66 \%$ of respondents. $40 \%$ of invitees identified as male, while only $30 \%$ of respondents identified as male.

## Full/Part time:

$64 \%$ of respondents were full time ( 12 or more credits), while $78 \%$ of respondents indicated they were full-time. (The survey question did not have a credit limit, and it was up to the student to self-identify.)

## Age Group:

Younger students were underrepresented in the respondents, with only $28 \%$ of respondents indicating an age group of 18 to 21 , while this population was $45 \%$ of the invited population.

Students aged 30 to 39 were overrepresented in the respondents, $29 \%$ of respondents compared to $18 \%$ of invited students.

## Race Ethnicity:

While the race/ethnicity choices are not exactly the same between the CCSSE Survey and GHC's student management system, we can draw some comparisons.

The majority of respondents ( 69 out of 98 ) were white. This represents $70 \%$ of respondents, while white, non-Hispanic students were $63 \%$ of the invited population.

## Summary:

- Women were overrepresented in the respondents, while men were underrepresented.
- Full-time students were overrepresented in the respondents, while part-time students were underrepresented.
- Older students (especially 30 to 39 ) were over-represented, while younger students (18 to 21) were underrepresented.
- White, non-Hispanic students were overrepresented in the respondents, $70 \%$ of respondents compared to $63 \%$ of students invited. There was a slightly higher $\%$ of students with no responded or "other" in the respondents, $10 \%$ compared to $4 \%$ in the invited population.


## Results

## Race/Ethnicity Groups

As discussed above, out of 98 responses, 69 of them indicated a race/ethnicity of white, non-Hispanic on the survey. The only other race/ethnicity category with more than 10 respondents was the 2 or more race/ethnicity category.

In order to present results in a way that is not personally identifiable, but still offers some level of detail, results were split into two groups:

- White \& No Response, 77 students (79\%)
- Students of Color, 21 students, (21\%)

Any student who indicated a specific race/ethnicity other than white was put into the Student of Color category. This includes students who indicated belonging to two or more racial or ethnic groups.

Students who only indicated white, who did not respond to the question, or who only indicated the Other category were placed into the White \& No Response category.

The Office of Institutional Research understands that this is not ideal. Even the broad categories often used in race/ethnicity analysis are conglomerates of many different cultures and identities. To combine them into an umbrella term such as students of color only further hides the personal experience and identities of these students.

However, we also have a personal duty and a responsibility under federal law (FERPA) to protect Personally Identifiable Information. This is a necessary compromise to straddle the line between the responsibility of accurate reporting and protecting our students.

For questions about this, or if you believe you have a demonstrated business need to see more granular data, please contact the Office of Institutional Research and Reporting at IECR@ghc.edu.

## Response Scales

Many of the questions in this document use these two response scales. In order to save space on the graphs, abbreviations have been used for the various answer options as detailed below.

## Agree/Disagree

| Answer Option | Abbreviation |
| :--- | :---: |
| 1 = Strongly disagree | StD |
| 2 = Moderately disagree | MD |
| 3 = Slightly disagree | SD |
| 4 = Slightly agree | SA |
| 5 = Moderately agree | MA |
| $6=$ Strongly agree | StD |

## Frequency

| Answer Option | Abbreviation |
| :--- | :---: |
| $0=$ Never | N |
| 1 = Rarely | R |
| 2 = Sometimes | S |
| 3 = Often | O |
| $4=$ Very often | VO |

A handful of questions use alternate answer scales, which are detailed along with those specific questions.

## Incidents of Racism

Both Students of Color and white students slightly agreed (4) that racism exists in the community outside the college, with average scores between moderately disagree (2) and slightly disagree (3) for racism at the college.

For both groups, witnessing racist incidents in the community was between rarely (1) and sometimes (2), while witnessing racist incidents at the college was between never (0) and rarely (1). For both questions, the average score from students of color was closer to the more frequent option, though not significantly so.

When asked about racism directed specifically at the student in the community, the answers from white students were between never (0) and rarely (1) but closer to never (0), while the average response from students of color was rarely (1).

When asked about racism directed specifically at them at the college, the answers from white students were very close to never ( 0 ), while the average response from students of color is halfway between never (0) and rarely (1).

Overall, while incidents of racism are present in both the community and at the college, respondents felt that the college had fewer incidents than the community.

## Racism in Community: Scale of 1 to 6



## Racism at College: Scale of 1 to 6



## Racism Witnessed in Community: Scale of 0 to 4



## Racism Witnessed at College: Scale of 0 to 4



## Racism Directed at You in Community: Scale of 0 to 4

Question Text
During the current academic
year, how often has racism
been directed toward you in
your community outside of
this college?
Race/Eth. G..


## Racism Directed at You at College: Scale of 0 to 4



## Stance and Feedback

When asked about college staff taking a stance against racism, the average score for students of color was 1.1 , rarely (1), while the average score for white students was 1.35 , between rarely (1) and sometimes (2) but closer to rarely.

When asked about college staff taking a stance in their defense, the average scores were 0.53 for white students and 0.60 for Students of Color, between never (0) and rarely (1).

This cannot be interpreted in isolation from the previous responses where there were not many incidents of racism on campus. So, based on the previous answer, it is possible that the response here is low because there were not many incidents for faculty and staff to respond to. However, it also does not mean that training staff on how to stand up to such incidents is not needed.

Students slightly agree (4) (average $3.71 \& 3.85$ ) that they have opportunities to provide feedback about incidents of racism.

When asked if the college's response to incidents of racism was appropriate, average scores were between slightly agree (4) and moderately agree (5), around 4.7 for both groups.

College Employees Took Stance Against Racism: Scale of 0 to 4


College Employees Took Stance Against Racism in Respondent's Defense: Scale of 0 to 4
Question Text
During the current academic
year at this college, how
often have you experienced
college instructors and
other staff members taking
a stance against racism in
your defense?

Race/Eth. G..


Avg. Response Value
I Could Provide Feedback on Incidents of Racism: Scale of 1 to 6

Question Text

During the current academic year at this college, I have had opportunities to provide feedback to the college regarding incidents of racism.


College Takes Appropriate Action: Scale of 1 to 6

Race/Eth. G..


## Introduction to and Understanding of Other Cultures

The questions in this section are on a scale from 0 - Never to 4 - Very Often.

$$
\begin{aligned}
& 0=\text { Never } \\
& 1=\text { Rarely } \\
& 2=\text { Sometimes } \\
& 3=\text { Often } \\
& 4=\text { Very often }
\end{aligned}
$$

When asked about how often students had in-class discussions that encouraged them to examine their understanding of issues of race/ethnicity, the average score for students of color was 1.15, close to rarely. The average score for White \& No Response was 1.57, between rarely and sometimes, but closer to sometimes.

Responses were similar when asked about how often students participated in activities or discussions designed to introduce them to cultures other than their own.

When asked about out-of-class discussions around examine their understanding of issues of race/ethnicity discussions, the average scores for students of color was 1.5 and for white \& no response students was 1.6. These average scores are between rarely and sometimes.

When asked how often instructions included topics and perspective focused on the student's stated race/ethnicity, the average score for respondents of color was close to rarely at 1.10 while the average score for white and no race/eth response students was 1.41, between rarely and sometimes, but slightly closer to rarely.

When asked about the frequency of engaging in in-class activities or discussions that reflected their personal cultural experiences, the average score for students of color was 1.15, while the average score for white and no race/eth response students was 1.3. Both averages are between rarely and sometimes, but closer to rarely.

Taking these questions as a whole, the sense I get is that the majority of class experiences do not discuss matters of race, ethnicity or culture. There is some that is happening, but it is not widespread, at least among the respondents to the survey.

## Introduction to Other Cultures: Scale of 0 to 4



## Examined Understanding of R/E Issues In Class: Scale of 0 to 4



## Examined Understanding Out of Class: Scale of 0 to 4



Activities Reflected Respondents Cultural Experience: Scale of 0 to 4


## Topics and Perspectives focused on Respondent's Race/Ethnicity: Scale of 0 to 4



## Diversity of Faculty and Staff

When asked if there was adequate diversity amongst GHC faculty and staff, the average score for students of color was 3.8, slightly below slightly agree (4), and the average score for white and no response students was 4.25 , just above slightly agree (4). On a scale of 1 to 6 , a difference of 0.4 in average scores is fairly significant, it's almost halfway to the next answer category.

I found it interesting that all 21 student of color respondents said that no, it wasn't important for their advisor to be the same race or ethnicity. I do not want to discount the experience or opinions of these respondents; however, I would caution that this is a small sample size, and may not be representative of the population as a whole. Percentages can swing quickly when the denominator is small.

When asked if they had been advised by someone of the same race or ethnicity, $81 \%$ of white students said yes, while only $50 \%$ of students of color said yes.

There is a similar disparity when asked how many courses had been taught by an instructor of the same race or ethnicity in the current year. The average response for students of color was 1.2, between One (1) and Two (2), but closer to One. The average score for white students was 3.2, between Three (3) and Four or more (4), but closer to Three.

When asked if they considered the race/ethnicity of instructors before enrolling, $10 \%$ of students of color said yes, while $1 \%$ of white students said yes.

## Sufficiently Diverse Employees: Scale of 1 to 6

Question Text
At this college, there is an
adequate amount of
diversity among instructors
and staff members.

Race/Eth. G.
Student of
Color
White \& No
Response


## Important to Respondent that Advisor is Same Race/Eth.: Yes/No



## Respondent Was Advised by Same Race/Eth.: Yes/No



## Consider Instructor Race/Eth. Before Enrolling: Yes/No



## Respondent Taught by Same Race/Eth.: Scale of 0 to 4



## Belonging and Caring

When asked if they felt like they belonged, the average score for students of color was 4.4, and the average score for white students was 4.8. This puts both averages between slightly agree (4) and moderately agree (5), but the average for students of color was closer to the middle, while the average for white students was closer to moderately agree.

When asked about a culture of caring at the college, the average score for both groups was around 5.055.10 , just above moderately agree (5).

Students were asked to rate how much their instructors cared about their success, and about how college staff (other than instructors) cared about them. The scale was: 0 - none of them care, 1 - some of them care, to 2 - all of them care.

The average responses to the question about instructors were 1.5 for students of color and 1.6 for white students, right in between some of them care (1) and all of them care (2).

The average response to the question about college staff was 1.2 for students of color and 1.5 for white students. The two questions aren't quite equivalent, but the average scores for staff were lower than for instructors, and there was a larger gap in the average scores for students of color compared to white students.

Overall, there is a slight gap in the sense of belonging for students of color, and at least the respondents for this survey felt fewer of the staff cared for their success than their white counterparts did. (The average score indicates that most students feel at least some of the staff care, but fewer students of color feel that all staff care.)

## Sense of Belonging: Scale of 1 to 6



## Culture of Caring: Scale of 1 to 6



## Instructors Care: Scale of 0 to 2



## Staff Care: Scale of 0 to 2



## Academics

When asked about their confidence at completing all of their courses with a grade of C or better, the average scores for both groups were between moderately agree (5) and strongly agree (6). The student of color average of 5.3 was closer to moderately agree, while the 5.6 average for white students was more in the middle.

When asked to rate their own academic ability, the average score for students of color was 2.24 while the average score for white students was 2.44 . These fall between average (2) and above average (3).

When asked if they felt their instructors had a different perception of their academic ability than the student themselves, the scale was: 0 - none of them do, 1 - some of them do, and 2 - all of them do.

The average score of responses from students of color was 0.95 while the average score for white students was 0.7.

When asked about instructors having high expectations, the average score (on a scale of 1 to 6) was 4.2 for students of color and 4.6 for white students. These both fell between slightly agree (4) and moderately agree (5). Again, white students were more in the middle while students of color fell closer to slightly agree.

The combination of these questions hints at an interesting story. While the differences are slight, for this pool of respondents, students of color are less confident they will get at least a C in all their classes, and have a slightly lower opinion of their academic ability than their white peers. Students of color are also more prone to think their instructors have a different perception of their academic ability.

It's important to note that the "different perception" question is phrased neutrally: it does not specify whether the instructor has a higher or lower opinion than the student.

And lastly, students of color are slightly less likely to feel that their instructors have high expectations of them, but they are still generally in the same band as white and no-response students.

## Expectation to Complete with C or Better: Scale of 1 to 6



## Respondent Rates Self on Academic Ability: Scale of 1 to 3



## Instructor Perception of Academic Ability: Scale of 0 to 2



## Instructors Express High Expectations: Scale of 1 to 6



## Academic Supports

The survey asked about several academic supports and if the students were aware of them, and then if the students had utilized them.

When asked about awareness of supports, students of color generally had less awareness of the supports than their white peers. In some cases, the difference was $10 \%$ lower. (Keep in mind the number of students of color respondents was low, only 21, and percentages can swing widely with small denominators. 1 out of 21 students $=5 \%$, so a $10 \%$ gap is 2 students.)

The one exception was the first-year experience, where $33 \%$ of students of color were aware of it, compared to $16 \%$ of white students. Interestingly, this was the academic support that the fewest number of white students indicated knowing about, the next highest was organized learning communities at $22 \%$.

Around $70 \%$ of the students in both groups were aware that peer or other tutoring was available.
When asked about use, only three of the services had been utilized by students of color: First year experience, orientation, and supplemental instruction.

For white students, each of the supports had been used by between $4 \%$ and $17 \%$ of the respondents with Orientation and Peer or other tutoring the highest ( $17 \%$ each) and First Year experience the lowest at $4 \%$.

My takeaway here is that we may need to rethink how we are informing students about the available supports, since it doesn't seem to be sticking. (Also, some of these supports may be course dependent, such as supplemental instruction and organized learning communities.)

## Conclusion:

In general, across all questions the average score for the students of color group was slightly lower, but generally in the same band as the average score for respondents who identified as white or who did not respond to the race/ethnicity question.

The survey results will suffer from a small response count, especially for the students of color group.

## Academic Supports

## Pct. of students who knew about:



Pct. of students who used:


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