GHC Completes Multi-Year Implementation of ctcLink PeopleSoft

This week, Grays Harbor College completed a multi-year implementation of a new system called ctcLink PeopleSoft. This project was part of a statewide effort led by the Washington State Board for Community and Technical Colleges (SBCTC) to replace legacy software with one system used by all 34 of Washington’s community and technical colleges.

“November 8, 2021 doesn’t mark the end of our ctcLink project, but it does signal a critically important milestone of beginning to use ctcLink PeopleSoft to do our college business,” said GHC President, Dr. Ed Brewster, adding, “the work we have accomplished to get here is remarkable.”

GHC’s ctcLink Project Lead, Jason Lake, thanked the GHC team and SBCTC for their work on the project. “With assistance from our state agency project team, our staff truly put everything they had into making sure the go-live went according to plan and that we had a smooth transition towards stabilization on the new platform,” said Lake.

In preparing for the conversion to ctcLink, GHC staff across many departments worked hard to move data from the old administrative system that had been in place for over 35 years to the new ctcLink system. This involved identifying the data to bring over, mapping it to the proper fields in the new system, translating old code, validating the data, and finally loading the clean and compatible data into ctcLink.

“This was a huge undertaking for the GHC team. We even had employees work weekends to complete the final testing and training before going live,” said Lake. “Go-live is really just the beginning of the work towards acclimating ourselves and our business processes to the new environment. SBCTC was key to helping us move in that direction,” Lake added.

The end result of the team’s hard work will be a modern suite of online tools and a standardized approach to managing student records, registration workflows, financial aid processes, and more.

For students, ctcLink will provide one convenient location to manage their whole college experience, including registering for classes, paying tuition and fees, updating contact information, tracking graduation progress, and more. One ID, called a ctcLink ID, will “link” all of these services together. This ID will follow students and employees wherever they go within the State’s 34-college system. This means that the same ID will be used to transfer in from or out to any community and technical college in Washington.

What’s Next

Throughout this week, GHC employees will log on to their new ctcLink accounts for the first time. On November 18, after college staff have acclimated to the new system, GHC students will gain access and be able to activate their accounts. Information on how to activate ctcLink accounts will be available to students by email and on the ctcLink resource page.
Registration for Winter Quarter will take place through ctcLink. Priority registration will open for Veteran students on Monday, November 22, for current and returning students on Monday, November 29, and for new students on December 1. Current students will use their new ctcLink ID to register and new students will receive a ctcLink ID at the time of registration.

Beginning November 18, a ctcLink mobile app will also be available to students with active ctcLink accounts. The app will allow users to update their personal information, receive notifications about holds, classes open, and more. The app also features integrations with FAFSA and other helpful resources.