

# **Clearing Browser Cache for Popular Browsers**

**Purpose:** Use this as a reference for how to clear browser cache for popular browsers.

Audience: Campus Solutions Staff.

#### Microsoft Edge - Windows 10

1. Select the ellipsis in the upper right corner of the Edge browser window and select **Settings**.

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2. Select or tap on the **Choose what to clear** button.

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3. Be sure that **Browser history**, **Cookies and saved Website data**, and **Cached data and files** are checked and then select or tap the **Clear** button.

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4. All Clear! will be displayed briefly when completed.



5. Close all browser windows and restart Edge.

#### Internet Explorer 10 and 11

1. From the **Safety** menu, choose **Delete browsing history...** Hit **Alt** if menu is not visible.



2. In the Delete Browsing History window, uncheck **Preserve Favorites Website data** and be sure that all other check boxes are checked as shown below.



3. Select Delete. Close all browser windows and restart IE.

# **Google Chrome**

1. In the Chrome address bar, enter: chrome://settings/clearBrowserData



- 2. Be sure that at least the following are checked in the Clear browsing data window:
  - Browsing history
  - Download history
  - Cookies and other site and plug-in data
  - Cached images and files
- 3. Choose **the beginning of time** from the drop-down menu.

Obli	erate the following items from: the beginning of time 💌
•	Browsing history
	Download history
	Cookies and other site and plug-in data
1	Cached images and files
1	Passwords
	Autofill form data
	Hosted app data
-	Content licenses
Lear	n more Clear browsing data Cancel

4. Select **Clear browsing data**. Close all browser windows and restart Chrome.

#### **Mozilla Firefox**

1. From the Open Menu Panel or from the top left menu (hit **Alt** if you don't see the menu), select **History** and then select **Clear Recent History**.



2. From the Time range to clear, select **Everything**. Select the **Details** down arrow to choose which elements of the history to clear.



3. Select Clear Now. Close all browser windows and restart Firefox.

# Safari 5.1.7 (Windows)

1. From the top left menu (hit Alt if you don't see the menu), select **Edit** and then **Empty Cache...** 



2. Hit **Empty** on the warning box. Close all browser windows and restart Safari.



# Safari (Mac)

1. Open Safari. Select Safari on the top left menu and select Preferences.



2. Select the **Advanced** tab and then check Show **Develop menu in menu bar**.

00	Advanced
General Tabs AutoFill Passwords Security P	rivacy Notifications Extensions Advanced
Accessibility: Bonjour: Internet plug-ins:	<ul> <li>Never use font sizes smaller than 9 •</li> <li>Press Tab to highlight each item on a webpage Option-Tab highlights each item.</li> <li>Include Bonjour in the Bookmarks menu</li> <li>Include Bonjour in the Favorites bar</li> <li>Stop plug-ins to save power</li> </ul>
Style sheet:	None Selected
Default encoding:	Western (ISO Latin 1) +
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3. Close the Preferences window.

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4. Select **Develop** from the top menu and then select **Empty Caches**. Close all browser windows and restart Safari.

# Opera

1. From the Opera menu on the top left, select **Settings**.

	New tab Ctrl+T	
	New window Ctrl+N	
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2. Select Privacy & Security and then select Clear browsing data...

Settings Q Search settings Browser Websites	Privacy Clear browsing data Opera may use web services to improve your brows Use a prediction service to help complete searc Predict network actions to improve page load p Help improve Opera by sending feature usage in Automatically send crash reports to Opera
Privacy & security	

3. Choose the **Beginning of time** from the drop-down menu.

Ob	literate the following items from the beginning of time
F	Clear browsing history
F	Z Clear download history
F	Delete cookies and other site data
F	Empty the cache
F	Clear saved passwords
F	Clear saved Autofill form data
Le	arn more Clear browsing data Cancel

4. Select **Clear browser data**. Close all browser windows and restart Opera.

#### Apple iOS

**Note:** These settings apply to the latest version of Mobile Safari for iOS. You may need to contact Apple support for earlier versions.

- 1. Open Settings.
- 2. Tap Safari.
- 3. Tap **Clear History and Website Data** then confirm. Close all browser windows and then restart browser.

# Android

**Note:** The steps below may vary depending on the model of your device and what browser you use.

- 1. Go to Settings > Choose Apps or Application Manager.
- 2. Swipe to the All tab.
- 3. Find your browser in the list of apps. Tap **Clear Data and then Clear Cache**. Close all browser windows and then restart browser.